

# Extended Service Plan

VA Inventory Scanners are built to serve a long-lasting mission. Occasionally devices may need service and our standard warranty service plans are the best way to protect your investment. Extending the basic warranty is the best option to sustain your devices so they are covered no matter what happens to the device.

SERVICES	STANDARD	GOLD
<b>Contract Length</b>	1 Year	3 Years
<b>Contract Renewals</b>	1 Year	1 Year
<b>Warranty Repair</b>	Yes	Yes
<b>Accidental Damage (No Fault)</b>	-	Yes
<b>Component Repair</b>	-	Yes
<b>Wear and Tear</b>	-	Yes
<b>Android O/S Updates</b>	-	1x Per Year Depot Service Only
<b>Software Update Service</b>	-	1x Per Year Depot Service Only

## Software and Operating System Updates

Extended service plans by MSS Software not only help maintain the scanners, but also keep the devices current with the most up-to-date operating system and app versions. Operating system updates are released periodically and your scanners are eligible for one update per 12 month period during the contract. Additionally, the software update service entitles you to get the latest version of the software so you gain the latest functionality and performance improvements.

